

Group Bookings for 10 or more:

Due to an increasing amount of group booking requests and increasing costs for credit and debit card charges, we have had to introduce the following guidelines for groups of 10 or more to ensure that we as a company maintain a fair and transparent booking process for all.

- The booking must be made by **1 person** also known as the **lead booker**.
- To obtain the 10% discount, **a single payment must be made by the lead booker either by credit/debit card or a BACS payment**. Our bank details are available on request.
- Due to rising credit card and debit card charges, if **individual payments** are to be made - you will have to **forfeit the group discount** and the advertised cost will apply.
- Bookings can be kept on hold while you have to time advertise and sell to your group. The initial hold date will be discussed and agreed with the excursions manager at the time of booking. Extensions to the hold date may be granted depending on the departure date and any ticket deadline given by our ticket agents. Please contact the excursions manager to discuss any extension.
- Any amendments **must be made by the lead booker**.
- If the lead booker fails to contact Eastons Holidays after an expiry date, Eastons Holidays **reserve the right to cancel the booking**. We will **not chase** these expiry dates.
- Eastons Holidays reserve the **right to alter an expiry date if we experience demand** for an excursion. We will contact the lead booker on this occasion.
- Day excursions that include admission or **tickets of high value** will only have the 10% discount applied to the **coach travel element** and not the ticket price.

Terms and conditions amended and published on 03 June 2026